

**Customer Service Department**

Telecom Trailer #2  
(413) 545-2171

### Satisfaction Survey

Submitted by: \_\_\_\_\_ Date: \_\_\_\_\_

Department: \_\_\_\_\_ Phone: \_\_\_\_\_

Building: \_\_\_\_\_ Work Order No: \_\_\_\_\_

Date of work: \_\_\_\_\_

Brief description of work:	
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OVERALL SATISFACTION LEVEL	1-5	1=very dissatisfied 5=very satisfied	COMMENTS
understanding your needs			
responding to your needs			
cost			
timeliness			
workmanship			

What could we do to improve our services or offerings?	
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